

SKILLS

FIELD SKILLS

- Attention to detail
- Communication
- Leadership
- Analytical skills
- Collaboration
- Strong problem-solving
- Critical thinking/ Troubleshooting
- Interpersonal Skills

TECHNICAL SKILLS

LANGUAGES/TOOLS/Frameworks

- React JS, Next JS, Python, JAVA
- HTML, JavaScript, Typescript
- SQL Server, MySQL, CMS, GIT
- Frontend, Backend, Blockchain
- CSS, SCSS, Tailwind CSS
- Solidity, Web3, Smart Contract

EXPERIENCE

AdSpace REMOTE | SOUTH AFRICA

Software Support Engineer • 2023 - Present

- Provide first line of support to customers in both platform-related and client-side issues/errors that users has reported
- Gather customer feedback and insights, find trends of the reports and relay to the upper team when its beyond me
- Guide users by communication to resolve most issues with ease, by communication I give users a guarantee on the platform
- Collaborate with the development team to identify and fix bugs, ensuring that updates are deployed to address known issues

BEIBU GULF UNIVERSITY QINZHOU | CHINA

Technical Support • 2021 - 2023

- Volunteered to assist a college Professor technically. Providing support for both software and hardware-related tasks
- This allows him to focus more on teaching and research responsibilities instead of troubleshooting technical issues
- Giving virtual and remote assistance when needed, to provide clear instructions and follow ups with patience
- This has empowered him to become more self-sufficient in handling similar situations in the future

PERSONAL PROJECTS

BLOCKCHAIN EMAIL SERVICE

- Developed a web3 application which allows users to write documents like html page on the blockchain
- These pages can be transferred like a token to another user, with a read, burn and transfer protection
- Wrote the smart contract in a way that the pages can be published and sold to interested readers, for creators to earn

MULTI-STOREFRONT MANAGEMENT DASHBOARD

- Implemented a clean Nextjs/Tailwind CSS dashboard to manage multiple storefronts. MySQL with Prisma database for backend
- Added a frontend store which functions with API from the dashboard and Clerk for easy Authentication at both ends
- Now converted it into a telegram bot service. With this any telegram user can create a webapp and start an ecommerce there

EDUCATION

Computer Science and Technology

Bachelor's Degree Certificate of Engineering

Beibu Gulf University • 2019–2023

General Science

WAEC Certificate

St. John's Senior High School • 2013–2016

REFERENCES

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